



**Statement by the British-North American Committee**  
**on**  
**Issues Concerning Effective Corporate Governance**

It is two years since the financial services sector of many of the world's leading economies were plunged into disarray.

The uncertainty this generated meant that individual and institutional investors were very reluctant to participate in the financial markets resulting in a dramatic decline in asset values, credit becoming largely unavailable and, as a result, liquidity became very difficult to generate. Rapid intervention by national governments, directly and through central banks and regulatory agencies, was undertaken in an attempt to restore confidence in the markets and to keep a number of financial institutions solvent. Some were allowed to fail.

The long term effects of this financial crisis and the impact of the aggregate cost of government interventions is still being determined but austerity programmes are being implemented in many countries.

A related and not surprising consequence of this financial crisis is the erosion of public confidence in the senior management of financial institutions and the questioning of the competence of the regulators who provide oversight. In addition, the crisis clearly demonstrated that risks existing as a result of the global interdependence of the markets and the complexity of many of the financial instruments that are sold to investors were not recognised.

A wide variety of inquiries have been initiated to help us to understand better "what went wrong". The general public is expecting changes to be introduced to avert a repeat of the recent confusion. Reforms are being debated nationally and internationally. Some have already been legislated. The process of translating

these reforms into specifics and then being implemented by the different regulatory agencies will take many months. The issues are very complex. The implications of what has been proposed have to be carefully evaluated in order to be sure they will be appropriate and effective and not have unintended consequences.

Members of the British - North American Committee have discussed these issues at their recent bi-annual meetings. We now feel that sufficient time has elapsed for us to express a considered view on some of the reforms required to minimise the likelihood of the problems reappearing.

*First*, we feel that greater **transparency** should be required in both the balance sheet and income statements of financial institutions. This should include the disclosure of more information provided on asset quality, liquidity (including projected requirements and sources) and contingent liabilities. The reporting of revenue and operating income by different business activities within the organisation should be more detailed so the potential volatility of results of specific activities can be better understood. In addition greater disclosure should be required in the marketing of financial products in order to provide investors with a better understanding of the potential risks.

*Second*, there is a need to strengthen **regulatory oversight**. Overlapping regulatory responsibilities among different agencies should be eliminated and, where appropriate, the size and competence of their staffs should be increased. While there is good coordination of activities among central banks regarding the implementation of monetary policies, and regulators have good working relationships with their counterparts in other nations, we feel that consideration should be given to formalising this cooperation in the regulatory examination of large global financial institutions. Ultimate responsibility and accountability should be established in order to ensure completeness of the oversight and ensure the timely identification of risks that could have global implications.

*Third*, of critical importance is restoring public confidence in **the way financial institutions are run**. This is primarily the responsibility of the Board of Directors of those companies. The competence and diverse experience with governance practices in Canada, United States and United Kingdom of many BNAC members provides the basis for what we are suggesting as being necessary to restore this confidence.

- Board members should have a good understanding of a company's business, history and operations. We feel that establishing restrictive terms on the length of service for directors are not generally conducive to sustaining an effective board.

- A clear balance of power at the top of any organization is a key to developing an open and trustworthy corporate culture. We recommend the separation of the roles of chairman and chief executive officer. An independent and competent chairman must be familiar with the essentials of the business in order to bring an objective view of an "outsider". He has to be able to understand and influence decisions of the CEO.

- Board members should be selected by a nominating committee and be chosen based on their ability to work as part of a team while contributing their relevant expertise and experience. The reasons for their selection should be fully disclosed to shareholders who elect them to the board.

- An important responsibility of the CEO should be to ensure that Board members are provided regular reviews of business segments and their respective revenue, net income and risk contributions. The CEO should also make sure that they are fully able to understand the key balance sheet and external factors that influence those numbers.

- Management's assessment of the risks to the company's financial performance should be a regular topic on board agendas. It is the board's responsibility to ensure to their satisfaction that the risks are mitigated and that

procedures are in place to monitor and manage them. Independent assessment of the risks should be periodically presented to the board by regulators and accountants in executive sessions.

- Problems can arise when there is a disconnection between shareholders, CEOs, and the chairmen. Boards should require the CEO and his senior management periodically to present and comment on the assessments of significant shareholders and respected investment analysts.

- Executive compensation should be based on and structured to reflect the performance of the company over a three to five year horizon focusing on its financial strength and market competitiveness. Factors to be considered should include:

- a) An evaluation of the salary structure of the company as a whole, and whether the differentiation of salaries between the various layers of management is appropriate.
- b) A determination on whether salaries are competitive in the market place.
- c) Total remuneration packages which reflect longer term individual performance.

The public perception of the competence and trustworthiness of a company's senior management and its board is critical to its long term viability. When this does not exist, its investors, customers and the markets in which it operates will begin to withdraw support. The inevitable result is that employees of those companies and communities in which they are based will be economically impacted. Certain segments of the financial service industry have shown how quickly this can happen and how other companies in the same sectors can be affected.

Finally, we believe that it is essential that commercial organisations set out their core ethical values as the basis for generating and sustaining a culture of integrity in the way they conduct their businesses. While most corporations are (rightly) concerned about making adequate returns for their shareholders, they should also be concerned about making their organisations good ‘corporate citizens’ and sustainable in the longer term. The way an organisation ‘does its business’ clearly matters.

**Signed on behalf of the BNAC by:**

Sir Paul Judge  
Chairman  
United Kingdom

William E Mayer  
Chairman  
United States

Derek Oland  
Chairman  
Canada

David A Wilson  
Chairman  
Executive Committee

William I M Turner Jr  
Chairman  
Corporate Governance Working Group

26<sup>th</sup> August 2010

**Please Note**

Inclusion of the attached list of British-North American Committee members should not be taken imply that members necessarily agree with every aspect of the Statement.

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International Medical Corps  
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Abacus Energy  
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(Canada)

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The Atlantic Bridge  
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Baring Asset Management  
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Springboard - Partners in Cross  
Cultural Leadership  
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Wesley K. Clark & Associates, LLC  
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Haruspex Consulting  
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Massey College  
University of Toronto  
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(Britain)

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Former President (retired)  
Cargill Ltd  
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Chairman  
Palamon Capital Partners LP  
(British)

**Dr Nigel Horne PhD**

Director  
Foresight VCT Plc  
(British)

**Brian A Hunter**

Managing Director and CEO  
Strategic Capital Allocation Group  
(USA)

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Diplomat in Residence  
Princeton University  
(USA)

**Jonathan Jordan**

Former Chief Executive  
Burson-Marsteller UK  
(British)

**Lady (Barbara) Judge**

Chairman  
Pension Protection Fund  
(British)

**Sir Paul Judge**

Chairman  
Schroder Income Growth Fund plc  
(British)

**Sir John Kingman**

Former Vice-Chancellor  
University of Bristol  
(British)

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Idelia Advisers Inc.  
(Canada)

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Atlantic Council of the United States  
(USA)

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Canada Overseas Investments Ltd  
(Canada)

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President  
Corpus Christi College  
(British)

**W A Fitzhugh Lee**

CEO  
Green Source Energy  
(USA)

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Partner  
PricewaterhouseCoopers LLP  
(USA)

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President  
Schroders Plc  
(British)

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C. Hoare & Co  
(British)

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Former Prime Minister of Canada  
Martin Aboriginal Initiative  
(Canada)

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Founder  
Park Avenue Equity Partners  
(USA)

**Dean Menegas**  
General Counsel  
Spinnaker Capital Group  
(British)

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Hermes Equity Ownership Services  
(British)

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(USA)

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(British)

**Sir John Parker**  
Chairman  
National Grid plc  
(British)

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Nobel Laureate  
University of Toronto  
(Canada)

**Andrew Prozes**  
CEO  
LexisNexis Group  
(USA)

**Kirk Radke**  
Partner  
Kirkland & Ellis LLP  
(USA)

**Neil Record**  
Chairman & CEO  
Record Currency Management  
(British)

**Sir Martin Rees**  
Master  
Trinity College, Cambridge  
(British)

**Sir Bob Reid**  
Chairman  
ICE Futures Europe  
(British)

**Guy Savard**  
Chairman  
Merrill Lynch Canada Inc.  
(Canada)

**Thomas R Saylor**  
Chief Executive Officer  
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(British)

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Chairman, Board of Trustees  
MITRE  
(USA)

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Imperial College  
(British)

**Jeffrey Symons**  
Partner  
Kirkland & Ellis LLP  
(USA)



**Professor Thomas H B Symons,  
C.C., O. Ont., FRSC.**  
Founding President and  
Vanier Professor Emeritus  
Trent University  
(Canada)

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Chairman  
Novagard Solutions  
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The House of Lords  
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Vice Chairman  
Alta Colleges, Inc.  
(USA)

**John S M Turner**  
Fasken Martineau  
(Canada)

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(Canada)

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AgroP@cific  
(USA)

**Peter Warner**  
Partner  
Gleacher Shacklock LLP  
(British)

**Simon Webley**  
Research Director  
Institute of Business Ethics  
(British)

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Former Chairman  
Balfour Beatty Plc  
(British)

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Morgan Stanley & Co., Inc.  
(USA)

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President and CEO  
Graduate Management Admission  
Council  
(USA)

**Margaret S Wilson**  
Chairman and CEO  
Scarboroughs  
(USA)

**Hon Michael Wilson**  
Former Canadian Ambassador to  
Washington  
(Canada)

**Simon Wooller**  
Managing Director  
Corporate Real Estate Group  
Trillium  
(British)

**Lord (Anthony) Young of Norwood  
Green**  
House of Lords  
(British)

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*Chairman*  
Schroder Income Growth Fund plc

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*Executive Chairman*  
Moosehead Breweries

### **Chairman, Executive Committee**

DAVID WILSON  
*President and CEO*  
Graduate Management Admission Council

## **Offices and Staff**

### **For North America**

Ms. Elena Pak, Director  
Ms. Mary Micevych, Program Coordinator  
BNAC US Secretariat  
The Atlantic Council of the United States  
1101 15<sup>th</sup> Street NW, 11<sup>th</sup> Floor  
Washington DC 20005  
Phone: (202) 778 4993  
Fax: (202) 463 7241  
[epak@acus.org](mailto:epak@acus.org); [mmicevych@acus.org](mailto:mmicevych@acus.org)  
[bnac@acus.org](mailto:bnac@acus.org)  
[www.acus.org](http://www.acus.org)

### **For United Kingdom**

Ms. Melanie Jones  
BNAC UK Coordinator  
British-North American Research Association  
St Clement's House, 27-28 Clement's Lane  
London EC4N 7AE  
Phone (020) 3207 9432  
Fax: (020) 3207 9134  
[melanie.jones@underlinegroup.com](mailto:melanie.jones@underlinegroup.com)  
[www.bnac.org](http://www.bnac.org)

### **For Canada**

Mr. Danylo Dzwonyk  
Canadian Liaison Officer  
Massey College  
University of Toronto  
4 Devonshire Place  
Toronto, ON M5S 2E1  
Telephone: 416-978-2549  
Fax: 416-971-3032  
[danylo.dzwonyk@utoronto.ca](mailto:danylo.dzwonyk@utoronto.ca)